

TO: ALL SHOP FOREMEN
ALL SERVICE MANAGERS ALL PARTS MANAGERS
ALL SERVICE ADVISORS
WARRANTY ADMINISTRATORS

CC, MBNA FIELD PERSONNEL PVC / PDC MANAGERS

SUBJECT: DEALER TECHNICAL BULLETIN 02/99

02/99-1

RECALLS AND SERVICE CAMPAIGNS: WHEN REPAIRING ANY VEHICLE,
ALWAYS CHECK THE VEHICLE MASTER INQUIRY FOR OPEN CAMPAIGNS

02/99-2

GROUP 27 -ALL MODELS WITH TRANSMISSION 722.6:

Please check the transmission selector lever switch before replacing a valvebody or control module for a transmission shift complaint. Diagnostic code 114 may not set for intermittent contact, therefore it is very important that the HHT is connected before the first start. The technician should view the Actual Values screen and note the value while driving and manually shifting.

If the shift selector actual value reads "F", then it is defective and should be replaced. The DTC can then be viewed but will erase with the next key cycle. A similar complaint of no shifting or late shifting may occur if any form of liquid contaminates the switch. Liquid contamination is not a warrantable defect.